

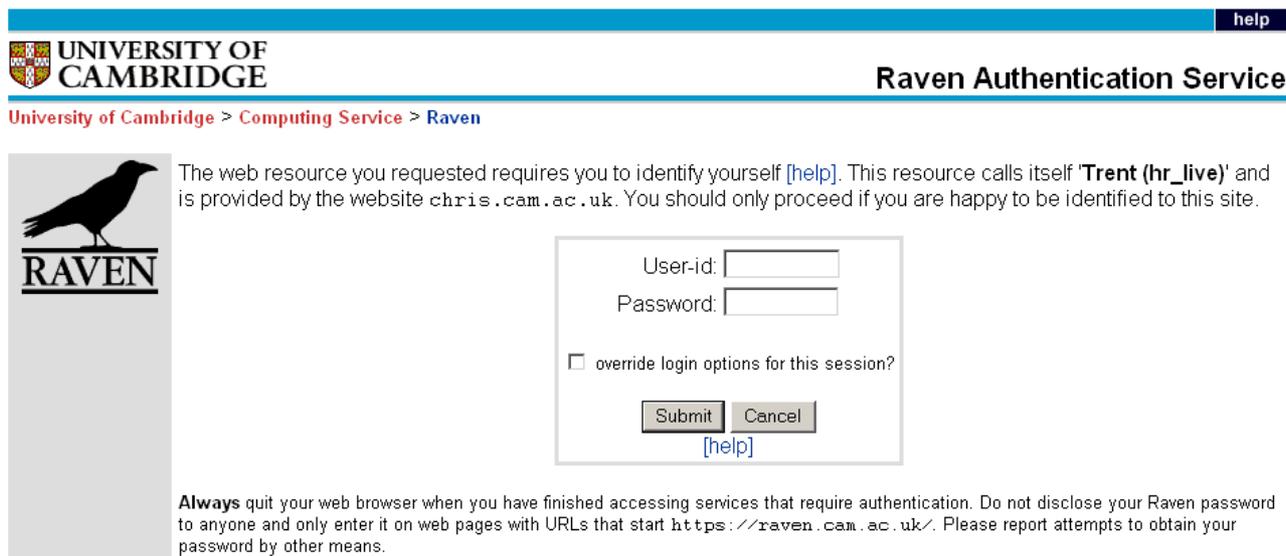
## 1 Introduction

The University of Cambridge has identified the need to replace its software systems in its Human Resources (SECQUS) and Payroll functions. The project to bring about this change is called **Cambridge Human Resources Information System (CHRIS)** and the new software system that will be introduced as a replacement is called Trent.

This guide provides information to help you learn about navigating your way through the Trent Human Resources Management and Payroll system.

### 1.1 The Login screen

Locate the Trent icon on your desktop. When you click on the shortcut, the Raven Login screen will be displayed, as shown below. Enter your user name and password (this is case sensitive) and press Enter or click on the 'Submit' button.



University of Cambridge > Computing Service > Raven

The web resource you requested requires you to identify yourself [help]. This resource calls itself 'Trent (hr\_live)' and is provided by the website `chris.cam.ac.uk`. You should only proceed if you are happy to be identified to this site.

User-id:   
Password:   
 override login options for this session?  
Submit Cancel  
[help]

**Always** quit your web browser when you have finished accessing services that require authentication. Do not disclose your Raven password to anyone and only enter it on web pages with URLs that start `https://raven.cam.ac.uk/`. Please report attempts to obtain your password by other means.



The Raven web authentication system is provided and managed by the [University Computing Service](#).  
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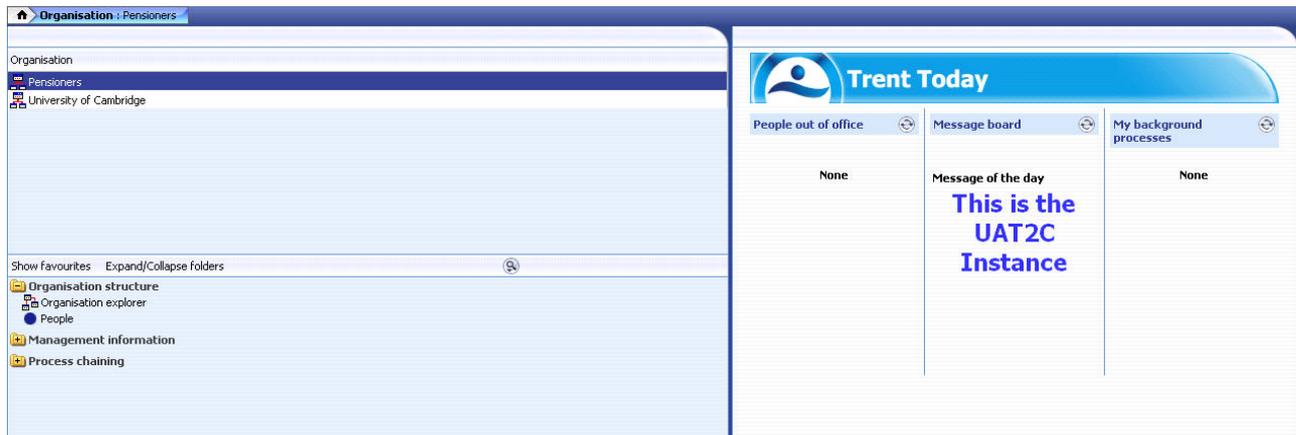
A progress message will be displayed as your data is retrieved:



### 1.2 Trent Today

When you first logon to Trent or if you click the

Home icon , the Trent Today page will be displayed.



The Trent Today page will display the following information:

### People out of office

This column will list all of the people who report to you who have been identified to Trent as being out of office.

People are identified as being out of office by having an Absence recorded in Trent or by being scheduled on a Training event.

### Message board

This column will display any System Alert or Message of the day that is current

### My background processes

This column will display any background processes that have been completed in the last 24 hours.

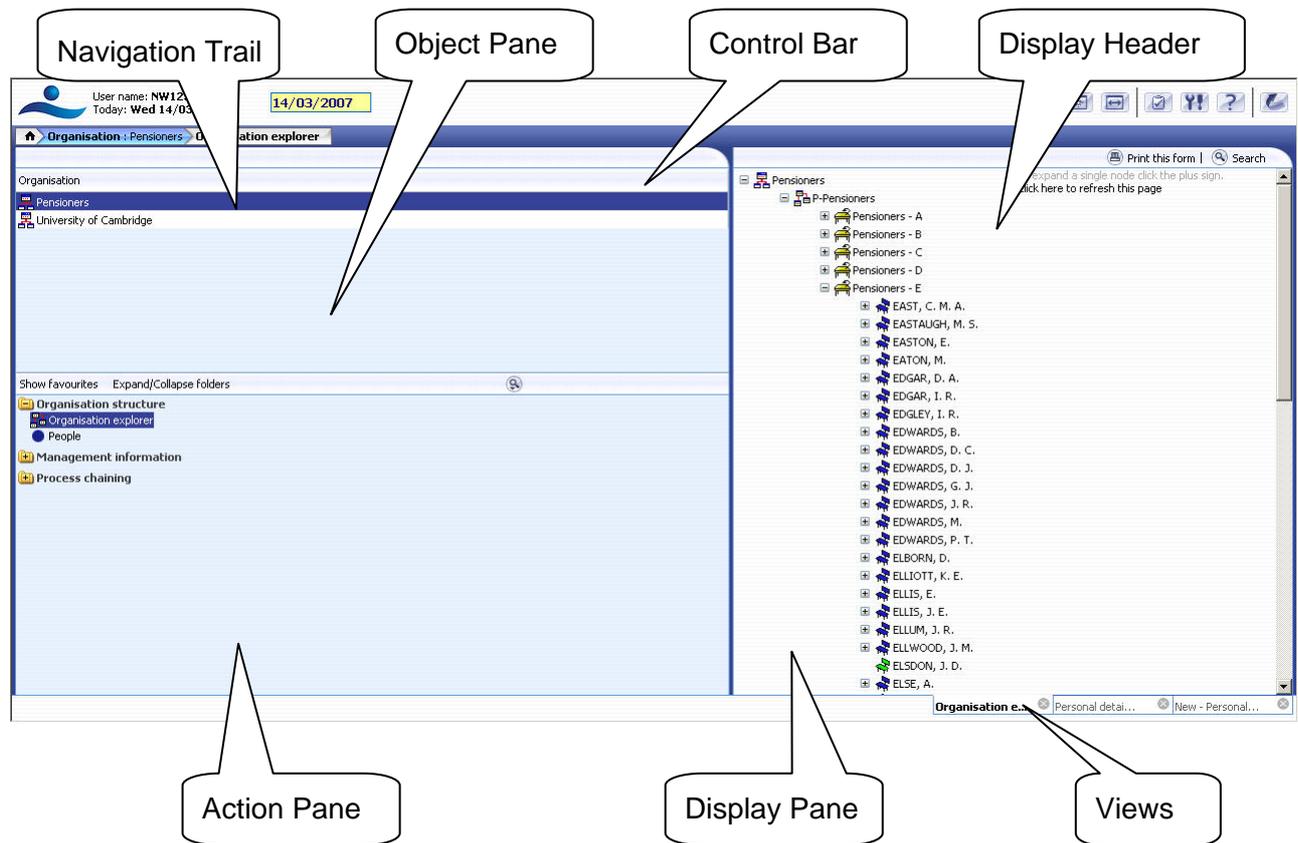
Background processes are run for Reports, Payroll calculations etc.

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Each column has a refresh icon  which when clicked will attempt to refresh the column with any new information that may be available.

## 1.3 The Trent Screen

The Trent screen is divided into several different areas. These are described in detail in the following pages.



### 1.3.1 The Control Bar


User name: **Hazel Turton**  
Today: **Mon 25/09/2006**

25/09/2006








Item	Action	Keyboard Shortcut	Information
User Name			The username you have logged on with
Today			Today's Date
<b>01/08/2006</b>	Effective Date	Alt + E	Many of the processing tasks within Trent require an effective date to be logged. This field allows the user to set the required date before adding or changing a record. In addition it will allow the user to view details 'as at' the date set in the field.
	New View	Alt +N + Enter	When this is clicked a new view is created. The tabs to access the views are displayed at the bottom right of the screen.
	Full View		When this is clicked the Navigation Pane is toggled between being removed or displayed and the Display Pane is expanded to the full screen.
	To do list	Alt + T + Enter	When this is clicked you can see any workflow tasks that have been sent to you to carry out. A new panel opens up to the left of the navigation area.
	My settings	Alt + M + Enter	When this is clicked you can personalise some of the display formats including the font size that Trent is using.
	Help	Alt + H (Enter)	When this is clicked you will be presented with the online help.
	Log Off		When this is clicked you will log off from Trent. (Note this icon does not appear for users accessing Trent via Firefox. Firefox users will need to logout by closing the browser window / tab, not by clicking the icon.)

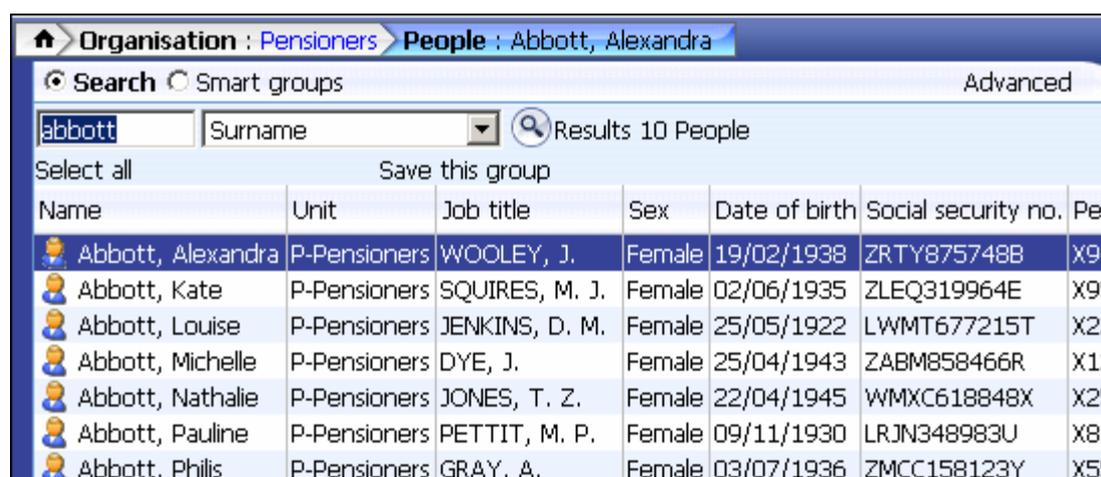
## 1.3.2 Navigation Trail



This bar shows how you navigated to the current location. Each new level creates a new entry in this list. As you make selections in the various panes, the navigation trail will update to indicate the selections you have made. The trail is made up of individual items, each item is split into a header (**bold text**) and contents (normal text).



## 1.3.3 Object Pane



The screenshot shows the Object Pane with the navigation trail: **Organisation** : Pensioners > **People** : Abbott, Alexandra. Below the trail is a search bar with 'abbott' entered and 'Surname' selected. The search results show 10 people. The table below represents the data shown in the screenshot.

Name	Unit	Job title	Sex	Date of birth	Social security no.	Per
Abbott, Alexandra	P-Pensioners	WOOLEY, J.	Female	19/02/1938	ZRTY875748B	X94
Abbott, Kate	P-Pensioners	SQUIRES, M. J.	Female	02/06/1935	ZLEQ319964E	X95
Abbott, Louise	P-Pensioners	JENKINS, D. M.	Female	25/05/1922	LWMT677215T	X22
Abbott, Michelle	P-Pensioners	DYE, J.	Female	25/04/1943	ZABM858466R	X12
Abbott, Nathalie	P-Pensioners	JONES, T. Z.	Female	22/04/1945	WMXC618848X	X25
Abbott, Pauline	P-Pensioners	PETTIT, M. P.	Female	09/11/1930	LRJN348983U	X81
Abbott, Philis	P-Pensioners	GRAY, A.	Female	03/07/1936	ZMCC158123Y	X55

This area displays the objects upon which your actions will be performed. It is also used to hold search results. The actual content of the object pane will depend on previous selections you have made.

You can sort the displayed information of any table by clicking on the required heading.

## 1.3.4 Action Pane

This area shows you the navigation options that are available to you. These will vary depending upon the current object that is selected and the configuration of your user profile.



- Items that have a blue globe icon next to them indicate that you will be given further navigation options relating to this level when you click the item.
- [+] Items that have a page icon next to them indicate that you will go straight to the relevant page when you click the item.
- [+] Items that have a page with a yellow diamond icon next to them indicate that you will go to the relevant page and be able to enter new information when you click the item.
- [+] Items that have a folder next to them indicate that a group of items and or pages have been grouped together into a folder. The folder is opened when you click on the item, additional items are then displayed.

### 1.3.5 Display Pane

<b>Address details:</b> Professor Alexandra L Abbott	<b>Name:</b> Professor Alexandra L Abbott	<b>Job title:</b> WOOLEY, J.
	<b>Social security number:</b> ZRTY875748B	<b>Pay ref:</b> X9428809
		<b>Pers ref:</b> X9428809
Address type	Home/ Personal	
Mailing address	<input checked="" type="checkbox"/>	
House Name	329, Chesterton Road	
Number/Street		
Local Area		
POSTTOWN		
COUNTRY	Frinton	
POSTCODE	FR4 3IS	
Country	United Kingdom	
Start date	06/02/1998	
End date		
<input type="button" value="Save"/> <input type="button" value="Delete"/>		

This area shows you the details for the selected task. This area will usually display a page where you can display amend or delete data.

### 1.3.6 Display Header

The contents of the display header will vary depending on the current contents of the display pane. The possible buttons are:

-  **Print this form** Sends the page from the display pane to the selected printer.
-  **Form history** Displays the form history details page.
-  **Attachments** Lists details of any attachments to the page selected in the display pane.
-  **Notes** Displays the contents of the notes page associated with the display page.
-  **UDFs** Displays user defined fields associated with the display page.

These buttons appear coloured where information has been entered

## 1.3.7 Views

If you click the New View icon  Trent will create a view for the task you have performed. A view is made up of the navigation trail, object pane and display pane as they were at the time you clicked the new view icon in the control pane.

The tabs to access the views are shown at the bottom right of the Display Pane. You can create up to 6 views.

This feature will help you perform repetitive tasks that use several action pages or to hold parallel information that you may need to refer to.

Click  to the right of the tab to close the view.

## 1.4 Screen Time out

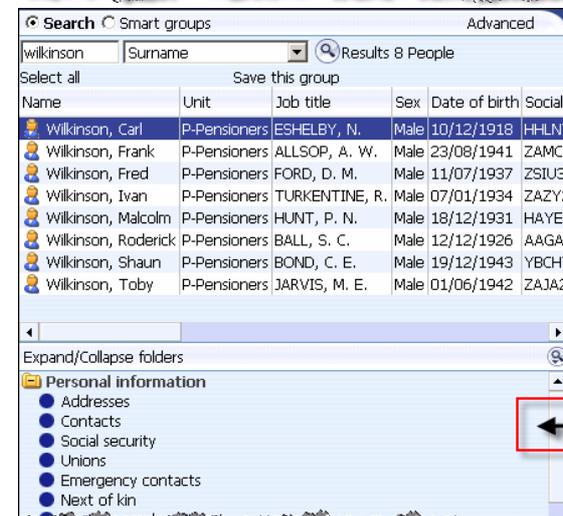
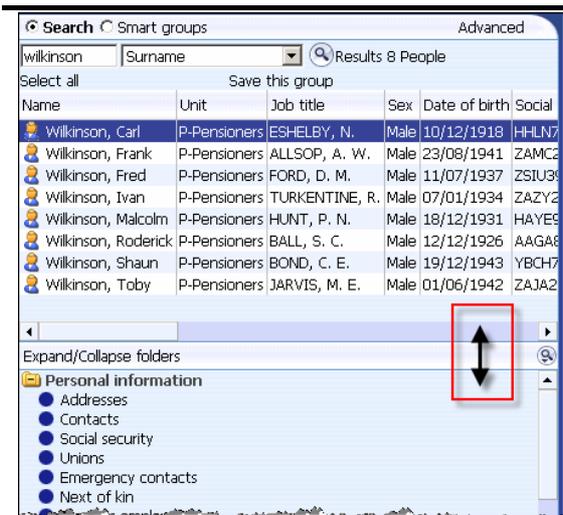
If there is a period of 20 minutes inactivity whilst using Trent then when you next attempt to access data the following message will be displayed.



Please note that any unsaved data will be lost.

## 1.5 Resizing Areas

You can resize the areas of Trent by moving the cursor to a dividing edge and letting the cursor change into a double arrow. Hold the cursor down and adjust accordingly.

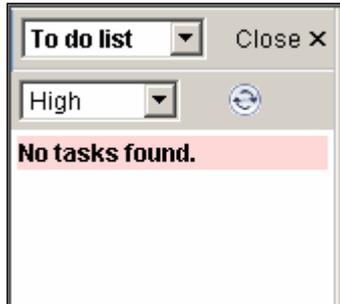


Vertical adjustments will show this cursor: 

Horizontal adjustments will show this cursor: 

## 1.6 To do List

The To do List is displayed when you click on the  icon or press Alt + T followed by enter.



Currently you will be informed that no tasks are found.

We will be making greater use of this function later in the project.

## 1.7 My Settings

You may set some of the Trent defaults that you prefer to use by selecting this button



or pressing Alt + M followed by Enter.

**Defaults**

Date effective field prompt

Person search field  
Surname

People identity tags

Photo in identity tags

Use favourites

Number of favourites to display

No. of levels for out of office

Automatically select default action

Font Family:  
Tahoma

Font size: (Drag slider)  
  
 The quick brown fox jumps over the lazy dog.

Mandatory field colour

**Workflow**

Search for new tasks every (seconds)

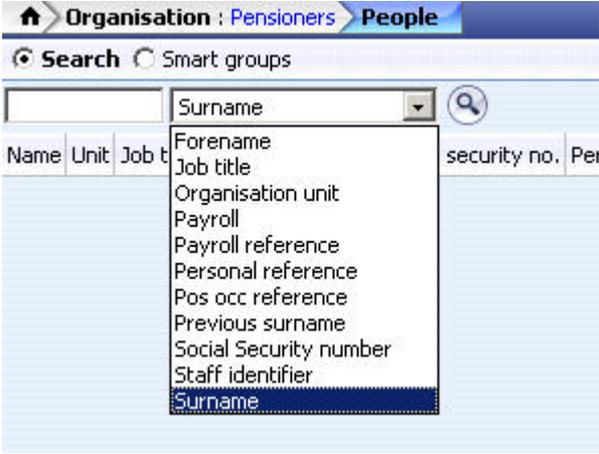
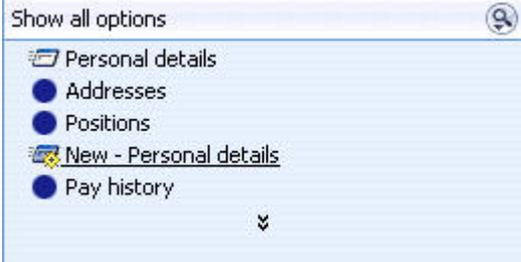
Notify of new tasks at logon

Notify as new tasks arrive

Number of days showing completed tasks

People manager reporting levels

<p>My Settings – Date effective Field prompt</p>	<p>If you tick this box then every time an effective date is required, Trent will prompt you for one. If this box is not checked then you can enter a date in the Effective Date field at the top of the screen which will be used until you change it.</p> <p><b>It is strongly advised that you tick this box.</b></p>
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<p>My Settings – Person search field</p>	<p>This field provides the default search option field. It is still possible to search by criteria other than the default by clicking the drop down arrow.</p> 
<p>My Settings – People Identity Tags</p>	<p>If you tick this box when detail records are displayed they will also include a 'tag' of information that identifies the employee. This may include: Name, Personal reference, N.I. number, job title etc. For example:</p> 
<p>My Settings – Use Favourites</p>	<p>Enables favourite pages to be displayed.</p> <p>This will show the most recently used navigation items rather than the complete list. The number of items shown will depend on the next option – number of favourites to display.</p>  <p>Click on the double arrows  underneath the list of favourites to show the complete list</p>
<p>My Settings – Number of favourites to display</p>	<p>Sets the maximum number of your favourite Trent pages to display</p>
<p>My Settings – Number of levels for out of office</p>	<p>Sets the number of levels of People out of office that will be displayed on the initial Trent Today page. A setting of 1 will display just those who report directly to you. A setting of 2 will display those who report to you and those that report to them and so on. We are not initially making use of this feature.</p>

<p>My Settings – Automatically select default action</p>	<p>If you tick this box when you navigate to a page that will display in the Object pane a list of details, for example Address details, NI details, if there are no details to be displayed it will automatically open the New Page to allow you to create a new item. If the Object pane does have items in the list it will by default open the top item in the list.</p> <p>If this option is not ticked then Trent will behave unchanged.</p>
<p>My settings – Font Family</p>	<p>Sets the font to be used by Trent; choose from Tahoma, Verdana, Arial, Times or Comic Sans MS.</p>
<p>My Settings – Font Size</p>	<p>Adjusts the size of the font that Trent will use. Click the pointer and whilst holding the mouse key down, move the pointer left or right. The selected font size is displayed in the box below the pointer.</p>
<p>My Settings – Mandatory field colour</p>	<p>Allows you to change the colour of all mandatory fields. Click on the circle colour icon.</p>
<p><b>My Settings – Workflow</b></p> <p>Search for new tasks every (seconds)</p>	<p>These features will be made use of later in the project implementation:</p> <p>If you set this value then at the specified interval Trent will check to see if you have any new workflow tasks.</p>
<p>Notify of New Tasks at logon</p>	<p>If you tick this box any new workflow tasks will be presented to you each time that you logon to Trent.</p>
<p>Notify as new tasks arrive</p>	<p>If you tick this box any new workflow tasks will be presented to you during your current session of Trent.</p>
<p>Number of days showing completed tasks</p>	<p>You can set the number of days that any completed tasks should remain in the display before they are removed.</p>

## 1.8 Help and Documentation

### 1.8.1 Activating Help

On-line help is provided within Trent. To access help click the help button  on the Trent control bar. Trent Help cannot be accessed by pressing the F1 key as this will initiate the on-line help for the Internet Explorer Browser.

When you click the Help button the width of the Trent screen will be reduced from the right and the Trent on-line help will be started in a separate window next to the Trent application. If required you can resize or reposition either the Trent screen or the Help screen as required. When you close the on-line help, the Trent screen will resize itself back to its original settings.

### 1.8.2 Controlling Help

The following buttons are available on the help toolbar.

Button	Action
	Displays the Trent Help contents navigation tree in the navigation pane.
	Displays the Trent Help Index and search input field in the navigation pane.
	Opens the Trent Help search keyword input field in the navigation pane.
	Opens the Trent Help glossary topic list in a new external window.